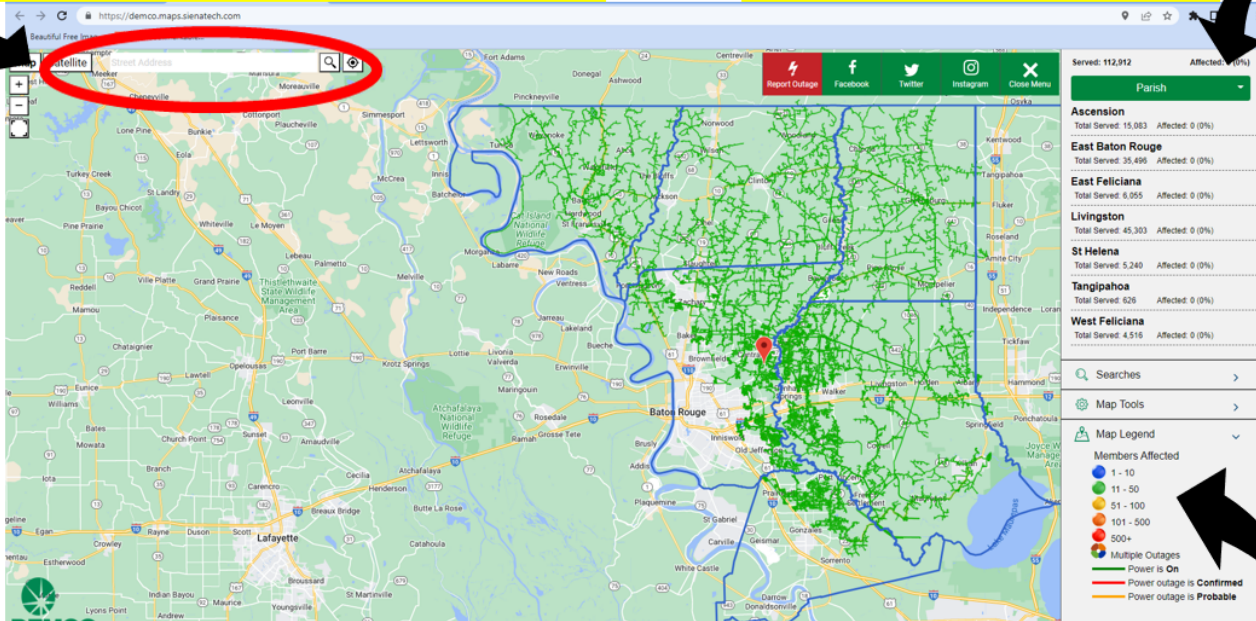


DEMCO OUTAGE MAP

After a severe storm or hurricane, DEMCO website homepage highlights information, outages, and restoration progress.

Input street address to view your location on the map.

Meters affected - by parish and zip code.



A dot on the map represents an outage. Dot color indicates how many meters are affected.

MAP LINES:

Green line: No outages

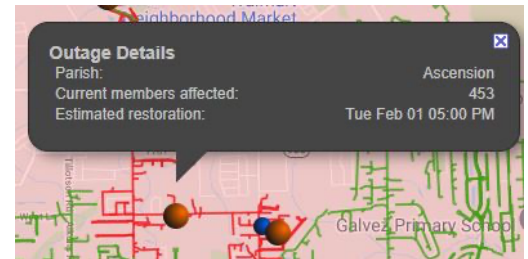
Red line: Power outage **Confirmed**

Orange line: Power outage **Probable**

More about the new orange line feature:

The **orange line** means DEMCO received an outage report, but crews have not confirmed the outage *OR* the extent of the outage.

- When DEMCO receives an outage report through MyDEMCO, from our website or through the phone system 1-844-MyDEMCO #1, the outage and areas that *may* be affected will be reflected on the outage map as an **orange line**.
- Once an outage is confirmed, it will turn to red.



ESTIMATED RESTORATION:

- Based on knowledge we have at the time the outage was confirmed
- May change once crews arrive and assess the damage